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No. 34/2019/SHA/KASP

04.05.2020

Circular

To,

State Head-KASP, M/s Reliance General Insurance Co. Ltd.

Superintendents, AB PM-JAY-KASP Empanelled Hospitals

Sub: SHA – KASP-PMJAY Scheme – Inclusion of Covid-19 Treatment in the scheme – Reg.

In view of the ongoing pandemic of Covid-19, National Health Authority and State Government has come out with specific treatment guidelines for the AB PM-JAY-KASP beneficiaries for availing treatment in the Empanelled Hospitals. The process flow for claiming the treatment package and the PPE kits by the Empanelled Hospitals are detailed in the Annexure. Please note that under PPE package hospitals can claim the isolation charges for providing the Covid-19 treatment to the beneficiaries as well. Claim adjudication will be as per the documents provided by the hospitals.


Special officer, KASP.

Annexure – Covid-19 Treatment Process Manual

Process Flow for Handling Covid Packages in Kerala

1. In the proposed solution the State will be configured with new Covid Packages for the identified packages 6 Medical packages from the current Package Master. Also, one new package will be created for PPE cost (Add-On Medical Package)

Package details are as follows.

COVID Packages (For First PreAuth)

1. Acute Febrile Illness for COVID-19 Treatment
2. Pyrexia of Unknown Origin for COVID-19 Treatment
3. Pneumonia for COVID-19 Treatment
4. Severe Pneumonia for COVID-19 Treatment
5. Respiratory failure due to any cause for COVID-19 Treatment
6. Type 1 / 2 Respiratory failure for COVID-19 Treatment

PPE Package (For Second PreAuth)

1. PPE for COVID-19 cases
2. For treatment of any Covid patient the Hospital needs to raise 2 preauthorization's for same patient.
 1. 1 for treatment (medical Package – Identified 6 packages – given above) with mandatory attachments i.e. Testing Form for COVID-19, Clinical notes.
 2. 1 for PPE package (given above) with mandatory attachments i.e. Barcode of the items used, Clinical notes
3. The medical case preauthorization for example - Acute Febrile Illness for COVID-19 Treatment (COVID19AKE), the hospital will initiate the preauth for 1st day and it will be auto approved and subsequently in case if there is an extension of stay then the hospital needs to raise enhancement for the medical case.

PMJAY - Transaction Management System
AYUSHMAN BHARAT

Check Wallet | Patients | Register in Kaizala | Preauth | Preauth Initiation - New 1 | Cases for Surgery/Discharge 1 | Preauth Query Update 0 | Cases for Cancellation 1 | Cases Search | Payments | Claims | COVID Tests | Terminated Cases

Diagnosis
Primary Diagnosis: Other | Diagnosis Description: Fever

Treatment Protocol
Specialty: Infectious Diseases | Procedure: Respiratory failure due to any cause for COVID-19 Treatment(COVID19EKE) | Treating Doctor: --select--

Admission Details
IP Number: | Patient Diagnosed by: --select-- | Doctor Name: --select-- | Admission Date: | Medico Legal Case, if any: Yes No | Total Package Amount Admissible Under the Scheme Rs: ₹ 0 | Hospital Grade: 100%

Figure 1 – First PreAuth for COVID Treatment Package

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Check Wallet | Patients | Register in Kaizala | Preauth | Preauth Initiation - New 1 | Cases for Surgery/Discharge 1 | Preauth Query Update 0 | Cases for Cancellation 1 | Cases Search | Payments | Claims | COVID Tests | Terminated Cases

Treatment Protocol

Specialty	Procedure	Quantity	Amount(₹)	Stratification	Implants	Action
Infectious Diseases(D)	Acute Febrile illness for COVID-19 Treatment(COVID19AKE)	1	750	Bed Category - Routine Ward + Isolation	-	

Attachments

Test Name	Attachment	Action
Clinical Notes		
Testing Form for COVID-19		

Admission Details
IP Number: | Admission Type: Planned | Proposed Surgery/Treatment Date: | Remarks: | Patient Diagnosed by: MEDCO | Doctor Name: District Hospital MEDCO | Admission Date: | Procedure Consent: Yes No

Figure 2 – First PreAuth for COVID Treatment Package – Booking beds and uploading of mandatory attachments

- The preauthorization for PPE will be raised after the completion of treatment.

testtms.pmjay.gov.in/OneTMS/loginAction.do#

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Check Wallet

Patients

Register in Kaizala

Preauth

Preauth Initiation - New 1

Cases for Surgery/Discharge 1

Preauth Query Updation 4

Cases for Cancellation 1

Cases Search

Payments

Claims

COVID Tests

Terminated Cases

Patient Type: General OP

General Findings Personal History Past and Family History Symptoms General Investigations

Note: Please click on Tabs to fill Clinical Data. This is required for detailed analysis of the case.
Note: Please go through General Findings and Past and Family History tabs and fill the mandatory fields.

Diagnosis

Primary Diagnosis * Other

Diagnosis Description * Fever

Treatment Protocol

Specialty * Infectious Diseases

Procedure * PPE for COVID-19 cases(COVID-19GKE)

Treating Doctor * OTHERS

Doctor Name * Rajan

Doctor Registration No 53426

Qualification MD

Mobile No * 7903139743

Investigations * Invoice of the items used Clinical Notes

Add Procedure

Admission Details

IP Number

Admission Type * --select--

Proposed Surgery/Treatment Date

Remarks

Patient Diagnosed by * --select--

Doctor Name * --select--

Admission Date *

Procedure Consent * Yes No

Figure 3 – Second PreAuth for PPE Package

- While raising the preauthorization for PPE they can select number of PPE's (multiples of 1000 maximum up to 1 lakh) as per the actual utilization of PPE's.

a) Selection of PPEs Kit and their number

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Check Wallet

Patients

Register in Kaizala

Preauth

Preauth Initiation - New 1

Cases for Surgery/Discharge 1

Preauth Query Updation 4

Cases for Cancellation 1

Cases Search

Payments

Claims

COVID Tests

Terminated Cases

Implants

Procedure Name	Implant Name	Number	Action
PPE for COVID-19 cases	Consumables for PPE for COVID-19 cases		Add
PPE for COVID-19 cases	Consumables for PPE for COVID-19 cases	10	X

Close

Figure 4 – Second PreAuth for PPE Package – PPE quantity

- The Hospital needs to submit the claim for both the cases separately.
Attachments needed during 2 separate claim initiations are as follows –

For COVID packages - Negative testing report for COVID-19, Clinical Notes

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Medico KER001034
District Hospital(HOSP22082830)

Claim Details

Preauth Approved Amount(Rs.): 750	Preauth Date: 01/05/2020 16:39:54 PM	Claim Submitted Date: -	Last Claim Updated Date: 01/05/2020 16:43:18 PM
Penalty Amount(Rs.): 0	Claim Amount(Rs.): 750	Bill Amount(Rs.): 750	Bill Date:

Remarks:

Action Type
Initiate Claim

Submit Add/View Attachments

Figure 5 – Initiating Claim for COVID package

For PPE package - Barcode of the items used, Clinical notes

Attachments

After Surgery/Therapy Photo/Current On Bed Photograph of Patient (After Initiation of Treatment)	upload
Discharge summary documents	upload
Operation Documents	upload
Patient satisfaction letter	upload
Video Recordings	upload
Webex Recordings	upload

Post Special Investigations

Attachment Name	Upload
Clinical Notes	upload
Barcode of the items used	upload

Close

Figure 6 – Initiating Claim for COVID package - Attachments

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Medico KER001034
District Hospital(HOSP22092830)

District Hospital: PALAKKAD KERALA
Gender: Male
Age: 21 years 0 months 0 days
Public: No
Is Aadhaar Beneficiary: No
Biometric Verified: No

Check Wallet
Patients
Register in Kaizala
Preauth
Cases Search
Payments
Claims
Claim Initiation 1
Claim Query Updation 0
Erroneous Claims 0
Erroneous Claim Updation 0
COVID Tests

IP Details | Past Claim History | Clinical Notes | Preauthorization | Treatment/Discharge | **Claims** | Attachments | Case Sheet | Questionnaire

Claim Details

Preauth Approved Amount(Rs.): 25000	Preauth Date: 30/04/2020 17:30:57 PM	Claim Submitted Date: -	Last Claim Updated Date: 01/05/2020 16:26:37 PM
Penalty Amount(Rs.): 0	Claim Amount(Rs.): 25000	Bill Amount(Rs.): 25000	Bill Date:

Remarks:

Action Type
Initiate Claim

Submit Add/View Attachments

Insurance Wallet Amount: Rs.461,550
Scheme Wallet Amount: Rs.461,550

Figure 7 – Initiating Claim for PPE package

- As the patient past history is available in the case the processing doctor can see whether the treatment package for Covid is taken or not while approving the case for PPE (pre-auth).